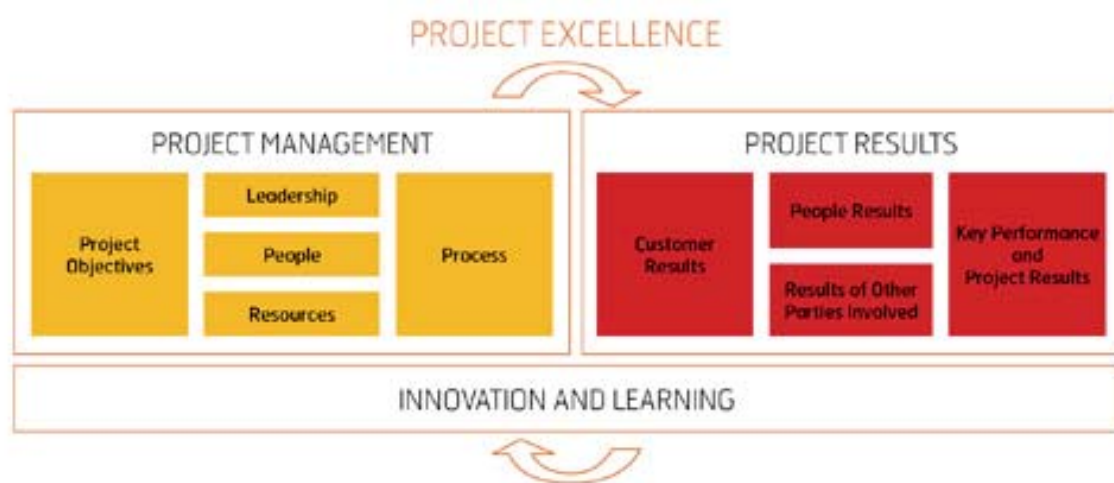


# Project Excellence mode

The "Project Excellence" model is a benchmarking tool which helps project teams to reflect on their own strengths and potential improvement areas. The model is an adaptable and open concept which allows many different project approaches to be used.

The target for the PE award applicants is to collect 1000 points. The model divides the assessment criteria into two sections of 500 points each: Project Management and Project results.



## Point Evaluation

### Project Management (500 points):

#### 1. Project Objectives (140 points)

How the project formulates, develops, checks and realises its objectives based on extensive information about the demands of the stakeholders involved.

It has to demonstrate how:

1.1. the expectations and requirements of the stakeholders are identified (the application should contain a list of stakeholders and their expectations and requirements. The stakeholders should be organised based on criteria 6,7 and 8),

1.2. the project objectives are developed, as well as how competitive interests are integrated on the basis of extensive and relevant information,

1.3. the project objectives are imparted, realised, checked and adapted.

## **2. Leadership (80 points)**

How the behaviour of all managers of and within the project "Project Excellence" inspires, supports and promotes. It has to demonstrate how all these managers:

2.1. set a credible example for "Project Excellence", effectively promote and actively support improvements within the project,

2.2. care for clients, suppliers and other organisations.

## **3. People (70 points)**

How project team members are involved, how their potential is seen and utilised. It has to demonstrate how:

3.1. the employees' potential is seen, used to achieve the project results, and how it is maintained and developed

3.2. the employees are involved, participated and are empowered to take independent action.

## **4. Resources (70 points)**

How existing resources are used effectively and efficiently. It has to demonstrate how the project plans and steers:

4.1. financial resources,

4.2. information,

4.3. suppliers and their services and

4.4. other resources.

## **5. Processes (140 points)**

How important processes within the project are identified, checked and changed, if necessary. It has to demonstrate how:

5.1. the processes needed for project success are identified systematically, managed, checked, adapted and optimised (the application should contain a list of key processes, especially processes and subprocesses with a significant influence on the results of criteria 6 to 9),

5.2. project management methods and systems are effectively adopted, how they are used and improved

5.3. the project prepares and documents past and current experiences so that other projects can benefit.

**Project Results (500 points):**

**6. Customer Results (180 points)**

What the project achieves regarding customer expectations and satisfaction. It has to demonstrate how customers judge the project in its achievements and results:

6.1. directly and

6.2. indirectly taking into account further measurements.

The report on 6.1 and 6.2 should differentiate between the various customer groups.

**7. People Results (80 points)**

What the project achieves concerning expectations and satisfaction of the employees involved. It should demonstrate how employees and managers judge the project, the teamwork within the project, the achievements and project results:

7.1. directly and

7.2. indirectly taking into account further measurements.

**8. Results of other parties involved (60 points)**

What the project achieves concerning expectations and satisfaction of other stakeholders. It has to demonstrate how the other stakeholders are affected by the project: "

8.1. perceive the project directly and

8.2. judge the project indirectly taking into account further measurements.

The report on 8.1 and 8.2 should differentiate between the various stakeholders involved.

**9. Key Performance and Project Results (180 points)**

What the project achieves regarding the intended project results.

9.1. It should demonstrate to what extent the project achieves the objectives (75%).

9.2. It should demonstrate the "performance" of the project, taking into account measurements beyond 9.1 (25%).

### **Application Brochure**

The Application Brochure for the IPMA International Project Excellence Award contains the description of the Project Model for Project Excellence. If you wish to obtain a copy, please send a request with the name of yourself and the organisation by e-mail to the Award Office,